



West Coast Elevator Services Ltd.

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Cresta Apartments
855 Jervis St, Vancouver, BC V6E 2B2

Ticket #	Date	Category	Assigned to	Description	Resolution
100197	12/12/2023	TC	MARK M	The emergency phone isn't working, it doesn't ring through to us. Max from CLV Ph: 604-379-5601	Problem with phone line. Line has a dial tone but when dialing out a message plays the call can't be completed as dialed. Tried a manual handset and had the same issue. The first couple button presses are not acknowledged. Static on the line too. The line is a Shaw cable internet line and it is also shared with the elevator camera. Follow up required: The building needs to have someone look into the issue with the phone line.
97379	10/30/2023	Service	ORIN P	Monday 8:30-9am for preliminary wiring work . Meet Alarm Max Security at 10am to install and wire the new security camera. Billable to CLV group	Monday ticket Pull wires to cartop. Splice wires into controller. Locate cat 5 from machine room thru phone box to communication room.
93544	8/18/2023	TC	MARK M	Elevator operational, burning smell inside the elevator.	Definitely a burning smell in the elevator but it is coming from the basement I believe. I checked the pit, car top and machine room. Checked the fans etc. smells more like a wood/paper smell than electrical device. Contacted building manager Code for door has also changed 32580
89732	6/8/2023	TC	MARK M	Alarm beeping inside the elevator.	Elevator functioning normally. Probably went on nudging and alarmed someone.
84832	3/15/2023	TC	NOEL O	communication alarm is constantly beeping at telephone panel	Could not get dial tone at cop. Controller phone line is dialing out continually. Defer to Telus.
83380	2/15/2023	TC	MARK M	Rich asked me to go by and check on phone. PLM active when he was on site	No phone line at Shaw Cable box. Rich is going to contact site manager with info.